

## **BMW SEAL & PROTECT.**

### **WARRANTY AND CARE INSTRUCTIONS.**

#### **BMW CERAMIC COATING (PAINT SEALANT).**

Protects the vehicle paintwork against oxidization and chalking, the negative effects of acid rain, road salt and pollution, as well as the negative impact on the lacquer coating caused by surface rust or tree resin. It also guarantees a greater water repellent effect compared to benchmark products.

Any animal or vegetable deposits or industrial fallout (such as airborne rust) and traffic film must be washed off within 24 hours as no paint finish, however protected, can completely withstand the prolonged effects of such corrosive and aggressive environmental influences. Always use a quality mild shampoo, such as BMW Car Shampoo, to clean your vehicle.

#### **BMW INTERIOR TREATMENT FOR LEATHER.**

The treatment will safeguard treated surfaces against cracking, splitting and discolouration caused by the harmful effects of ultraviolet light. Further benefits are obtained through protection against permanent staining from commonly consumed liquids. The BMW interior treatment for leather preserves the leather's natural properties and maintains a soft luxurious feeling. It is recommended you immediately remove stains on leather as a result of spills from water, coffee or tea, soft drinks or any similar liquids using a clean dry towel or tissue (absorbent paper). Never rub the stain. This pushes the stain deeper and can damage the leather. Applying a 'dabbing' motion is always the best way to remove stains.

#### **BMW IMPREGNATING AGENT FOR CARPETS.**

Repels spillage of liquids and allow any spillage to be removed with an absorbent cloth. The impregnating agent will assist in retaining the colour and soft feel of the vehicle's interior carpets as well as promoting longer life. It is recommended you immediately remove stains on carpets as a result of spills from water, coffee or tea, soft drinks or any similar liquids using a clean dry towel or tissue (absorbent paper). Vacuum if necessary, applying a mild cleansing solution such as BMW Interior Cleaner. Never rub the stain. This pushes the stain deeper and can damage the carpets. Applying a 'dabbing' motion is always the best way to remove stains.

#### **FIVE YEAR WARRANTY.**

The BMW Seal & Protect Warranty commences from Product Application date shown on BMW Seal & Protect Warranty Terms & Conditions and Care Instruction certificate. The five year BMW Seal & Protect Warranty applies only to BMW Seal & Protect products applied by an authorised BMW dealer to Genuine BMW paintwork, Genuine BMW leather and/or Genuine BMW carpet. To make a claim under this five BMW Seal & Protect Warranty, you should first contact the Service Manager of your authorised BMW dealer and follow the instructions given. All valid claims under this BMW Seal & Protect Warranty will be processed directly by the authorised BMW dealer. To ensure your claim may be processed by a BMW dealer you must present this Warranty Certificate. This five year BMW Seal & Protect Warranty is valid Australia-wide and can be processed by any authorised BMW dealer. The BMW Seal & Protect Warranty is transferable upon the sale of the vehicle

#### **WARRANTY TERMS & CONDITIONS.**

Where in BMW's reasonable opinion BMW Seal & Protect has not prevented damage to the vehicle treated areas in accordance with this BMW Seal & Protect Warranty Terms & Conditions and Care Instructions, BMW warrants that it will, free of charge, clean or repair (at its option) the damaged section of the vehicle and will re-apply BMW Seal & Protect to the damaged section, provided that the BMW Seal & Protect Warranty Terms & Conditions and Care Instructions have been observed.

The BMW Seal & Protect 5 year Warranty does not include damage to the vehicle's paintwork caused by stone damage from the road surface, damage caused by external factors or damage caused by vandalism, vehicle accident or impact, or alteration. It also excludes damage or deterioration caused by scratching and hazing generated by handheld brushes or automatic car wash brushes, and any failure to follow the Care Instructions. The five year warranty does not cover leather which has been ripped, torn or subject to vandalism, vehicle accident or impact, alteration or burning or any damage or deterioration caused by any failure to follow the Care Instructions. Stains caused by acids, dyes, inks, bleaches, gum point, lubricants, caustic and corrosive material or fair wear and tear are also excluded. The five year warranty does not cover stains on fabrics caused by chocolate, syrups or any other viscid or sticky solids or liquids. Damage to surfaces caused by burning, ink, paint, dye or other corrosive substances such as vomit, abrasion or fair wear and tear are excluded. Damage or deterioration caused by vandalism, vehicle accident or impact, or alteration or any failure to follow the Care Instructions are also excluded.

The BMW Australia Ltd ("BMW") Seal & Protect Warranty is subject to the terms and conditions set out in this document. Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled to cancel your service with us; and to a refund for the unused portion, or to compensation for its reduced value. You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified within a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service. This BMW Seal & Protect Warranty applies in addition to any statutory rights or remedies that you may have, including under the Australian Consumer Law. This BMW Seal & Protect Warranty does not exclude, restrict, limit or modify those rights or remedies, except to the extent that their application may be lawfully excluded, restricted, limited or modified.

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